



GOVERNMENT OF PAKISTAN
CABINET DIVISION

Immediate



SUBJECT: TECHNOLOGY-BASED INTERVENTIONS IN PUBLIC SERVICE DELIVERY ENTITIES

The Prime Minister has been pleased to direct that all Ministries and Divisions shall forthwith ensure the introduction of technology-based systems in government entities involved in public service delivery to eliminate or minimise human interface on the pattern of the Faceless Customs Assessment (FCA) e-system introduced by the Federal Board of Revenue for Customs clearance of containers.

**Kamran Ali Afzal
Cabinet Secretary**

Secretary, Aviation Division(AVDIV), Islamabad
Secretary, Ministry of Commerce(MOC), Islamabad
Secretary, Privatisation Division(PRIDIV), Islamabad
Federal Secretary (MoCommunication), Ministry of Communications,Islamabad(MOCM),
Islamabad
Secretary, Ministry of Defence (Defence Division)(MOD), Rawalpindi
Secretary, Ministry of Defence Production(MODP), Rawalpindi
Secretary (EAD), Economic Affairs Division(EAD), Islamabad
Secretary Establishment Division, Establishment Division(ESTAB), Islamabad
Secretary (Education), Ministry of Federal Education and Professional Training(MOFEPT),
Islamabad
Foreign Secretary, Ministry of Foreign Affairs(MOFA), Islamabad
Secretary, Ministry of Housing and Works(MOHW), Islamabad
Secretary, Ministry of Human Rights(MOHR), Islamabad
Secretary Finance, Ministry of Finance(MOF), Islamabad
Secretary, Ministry of Industries & Production(MOIP), Islamabad
Secretary MoIBC, Ministry of Information and Broadcasting(MOIBC), Islamabad
Secretary IT, Ministry Of Information Technology & Telecommunication(MoIT), Islamabad
Secretary, Narcotics Control Division(NCDIV), Islamabad
Secretary IPC, Ministry of Inter-Provincial Coordination(MOIPC), Islamabad
Secretary LAW & Justice, Ministry of Law and Justice(MOLJ), Islamabad
Secretary, Ministry of Maritime Affairs(MOMA), Islamabad
Secretary of Interior, Ministry of Interior(MOI), Islamabad

Secretary, Ministry of National Food Security and Research(MONFSR), Islamabad
Federal Secretary of MoNHS, Ministry of National Health Services Regulations and
Coordination(MONHS), Islamabad
Secretary, National Heritage and Culture Division(NHCD), Islamabad
Secretary, National Security Division(NSD), Islamabad
Secretary, Ministry of Overseas Pakistanis & Human Resource Development(MOPHRD),
Islamabad
Secretary Ministry of Parliamentary Affairs, Ministry of Parliamentary Affairs(MOPA),
Islamabad
Secretary, Ministry of Energy (Petroleum Division)(MOPNR), Islamabad
Secretary Planning, Ministry of Planning Development & Special Initiatives(PC), Islamabad
Secretary, Ministry of Energy Power Division, Islamabad(MOEPWD), Islamabad
Secretary, PA&SS Division, Poverty Alleviation and Social Safety(PASS), Islamabad
Secretary (Railways), Ministry of Railway, Islamabad(MOR), Islamabad
Secretary, Ministry of Religious Affairs and Inter-Faith Harmony(MORA), Islamabad
Secretary, Revenue Division(REVDIV), Islamabad
Secretary Science and Technology, Ministry of Science and Technology(MOST), Islamabad
Secretary SAFRON, MINISTRY OF STATES & FRONTIER REGIONS(SAFRON), Islamabad
Federal Secretary, Ministry of Water Resources(MOWR), Islamabad
Secretary, Ministry of Kashmir Affairs & Gilgit Baltistan(MOKAGB), Islamabad
Secretary SIFC, Special Investment Facilitation Council(SIFC), Islamabad
Addl Secretary (Incharge), Ministry of Climate Change and Environmental
Coordination(MOCC), Islamabad
Director General (IDB), Intelligence Bureau Division(IDB), Islamabad
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Copy for information to:-

- 1- Secretary to PM, PMO, Islamabad
- 2- Additional Secretary-II, PMO, Islamabad